

Appendix D

Global Rating Scale (GRS) for Assessing Physician Consultations

Performance characteristic	Rating				
Introduction of involved parties	1 Not effective	2 Somewhat effective	3 Effective	4 Very effective	5 Extremely effective
Patient case presentation	1 Not effective	2 Somewhat effective	3 Effective	4 Very effective	5 Extremely effective
Specified consultation objective	1 Not effective	2 Somewhat effective	3 Effective	4 Very effective	5 Extremely effective
Case discussion	1 Not effective	2 Somewhat effective	3 Effective	4 Very effective	5 Extremely effective
Confirmation and closing	1 Not effective	2 Somewhat effective	3 Effective	4 Very effective	5 Extremely effective
Interpersonal skills	1 Not effective	2 Somewhat effective	3 Effective	4 Very effective	5 Extremely effective
Global rating	1 Not effective	2 Somewhat effective	3 Effective	4 Very effective	5 Extremely effective